



CASUAL BAR AND EVENTS STAFF

JOB DESCRIPTION

Contract Type: Casual

Rate of Pay: £11.44 per hour

Annual Leave: Eligible

Working Days: Mix of hours across weekdays and weekends, daytime and evenings.

Minimum Shift Duration: 4 hours

Please note, due to the nature of this role we are only able to consider applicants who are 18 years old or over.

Role

- Working as part of the events team to deliver an efficient and high-quality customer experience for a range of events, performances, and private hires. This will include opportunities to work in our bar and events spaces;
 - Serving alcoholic and non-alcoholic drinks
 - Making cocktails
 - Making a range of coffees using our espresso machine
 - Serving a range of hot and cold food
- Present and serve a large range of products, quickly and efficiently, meeting Rosehill's high standards.
- Effectively operate the till system (currently Zettle) and follow existing cash handling and card payments sales procedures.
- Set-up and strike events spaces, including moving tables, chairs, and other equipment.
- Maintain a clear, clean and tidy workspace at all times, including using commercial dishwashers and portable cleaning equipment.
- Assist with the removal of waste and recyclable materials.
- Ensure public areas are clean, tidy and presentable at all times.

- Proactively keep up to date with current promotions and offers. Not only in the bar, but throughout the whole building.
- Assist with the moving of stock from one location to another.
- Be involved and contribute at meetings as required.
- Assist with ensuring that health, safety and hygiene, along with licensing regulations, are met at all times.
- Take responsibility for keeping up to date with information about Rosehill and its diverse programming.
- Undertake relevant training.
- Other appropriate tasks as required.

Person Specification

- Previous cafe, bar or similar customer service experience would be beneficial for the role but is not essential as training can be provided.
- A good level of numeracy with experience of cash handling and using our till system.
- Basic knowledge of health and safety and/or hygiene issues.
- A proactive individual who can demonstrate a genuine passion and belief in providing exceptional customer experience.
- Ability to work under front line pressure while maintaining an efficient and effective service at all times.
- An approachable person with a welcoming and friendly manner.
- Excellent communication skills.
- Excellent time keeping skills with a responsible approach to work.
- Ability to react quickly to new information and situations.

Dates

Next application deadline: Monday 02 September, 09:00

Interviews TBC: Week commencing 12 August

How to apply

Please send a C.V. and a cover letter (max. 1 side of A4) briefly detailing your interest in joining the team and why you feel you would be suitable for the role to

recruitment@rosehilltheatre.co.uk.

Please get in touch if you would like to discuss an alternative application method.